



## **MEMBERSHIP RENEWAL GUIDE**

A step-by-step guide to renewing your Citygate Network membership



**Step 1:** Log in to <u>www.citygatenetwork.org</u> by clicking on "**Login**" on top right of the homepage.

CITYGATE NETWORK					
Login					
SUBMIT					

**Step 2:** Enter your email address as the username. If you don't know the password, leave it blank and click **"Submit.**" You will be sent an email with instructions to reset your password.

If your email address isn't found in our system, please contact us at **info@citygatenetwork.org**.



**Step 3:** Once logged in, click on **"My Organization Profile"** on the right side of the screen (only accessible to executive directors, billing contacts, and profile managers.)

## Organization Profile

This screen shows general information about your organization. Click here to view an easy, step-by-step guide. Click on Edit General Information to view your annual expenses or edit your contact info and available services. Members allows you to manage your staff and who is in your member seats. Executive Directors, Billing Contacts, Profile Managers (Level G and higher), and Event Contacts (Businesses only) are required. If your name is listed as both contacts and you need to change them to another person(s), please contact us at cmatos@citygatenetwork.org.

EDIT GENERAL INFORMATION

Scroll down to Current Membership to view or renew your existing membership.

COLLECTED INFORMATION SUMMARY
Organization Name My New Test Company
Membership Type Level A
Company ID 157544
Company Logo
ORGANIZATION CONTACTS - MY NEW TEST COMPANY

make corrections and updates (including additional locations and modifying your provided services), click on the green "**Edit General Information**" button.

Step 4: To view your organization's profile or

Your organization's profile information is uploaded directly into the online directory on our website. This includes not only contact information, but also services you offer.

Anybody searching for your ministry or company will see this profile! Citygate Network uses the services to direct people to your ministry who need help.

Don't forget to include the website links to your Volunteer and Donate webpages.

## Organization Profile

This screen shows general information about your organization. Click here to view an easy, step-by-step guide. Click on Edit General Information to view your annual expenses or edit your contact info and available services. Members allows you to manage your staff and who is in your member seats. Executive Directors, Billing Contacts, Profile Managers (Level G and higher), and Event Contacts (Businesses only) are required. If your name is listed as both contacts and you need to change them to another person(s), please contact us at cmatos@citygatenetwork.org.

Scroll down to **Current Membership** to view or renew your existing membership.

COLLECTED INFORMATION SUMMARY		EDIT GENERAL INFORMATION MEMBERS			
Organization Name	My New Test Company				
Membership Type	Level A				
Company ID	157544				
Company Logo	Upload				
ORGANIZATION CONTACTS	- MY NEW TEST COMPANY				

**Step 5:** To update your organization's individual members, click on the green "**Members**" button.

MEMBERS FOR MY	Y NEW TEST	COMPANY (15	7544)	REMOVE MEMBERS	BACK TO SUMMARY	ADD MEMBER
10 ORGANIZATIO	N PEOPLE, 4 SHIP. UP TO	DIGITAL MEM	BER SEATS SEL IR DIGITAL MEN	ECTED, 6 DIGITAL MEMB ABERS MAY BE SELECTED	ER SEATS INCLUI	DED IN YOUR ERS.
Last Name	First Name	Middle Initial	Phone	Email	Digital Members	Full Members
AddRegTest	Test		(719) 266- 8300	editor@agrm.org		
Duck	Daisy		(719) 266- 8300	daisy@duck.com		
Elephant	Dumbo		(719) 266- 8300	db@agrm.org		
esx	josie		(281) 822- 1234	jtran@xcatalyst.com		
Hughes	Stacie		(719) 266- 8300	shughes@agrm.org		<b>V</b>
Mouse	Mickey		(719) 266- 8300	finance@agrm.org		<b>V</b>
Test	Lisa		(719) 266- 8300	lisa.mcclarty@gmail.com		
Testing Again	Testing		(719) 266- 8300	Testing@agrm.org		
TestNewCompanyPerson	Test		(281) 822- 6503	info@esxinc.com		
Tiger	Tigger		(719) 266- 8300	tigger@agrm.org		

Update Members

COLLECTED INFO	RMATION SU	JMMARY		I	EDIT GENERAL INFORMATION		
Organizati	on Name M	My New Test Company					
Members	ship Type Le	evel A					
Company ID 157544							
Comp	any Logo	Ipload					
ORGANIZATION CONTACTS - MY NEW TEST COMPANY							
Туре	Last Name	First Name	Phone	Email	Action		
Executive Director *	Hughes	Stacie	(719) 266- 8300	shughes@agrm.org	Edit Profile Change Contact		
Job Contact	Elephant	Dumbo	(719) 266- 8300	db@agrm.org	Edit Profile   Change Contact   Remove		
Job Contact	Hughes	Stacie	(719) 266- 8300	shughes@agrm.org	Edit Profile Change Contact		
Billing Contact *					Add New   Select from List		

**Step 5 cont'd:** Checked members will receive digital benefits and/or full member benefits. The number of digital members is determined by your membership level, and up to half of them may also receive full benefits. Digital members have access to the website, discussion forums, and electronic newsletters. Full members receive digital benefits plus *Instigate* magazine and voting privileges.

To add a new member, click on the green "**Add Member**" button. To edit existing member profiles, click on the last name of the individual.

To remove a member who should no longer be connected to your organization, first make sure their member seat is unchecked, click "**Update Members**," and then click on the green "**Remove Members**" button.

When finished, click on the green "**Back to Summary**" button to return to the Organization Profile.

Step 6: Upload your logo for display in the directory.

Each organization is required to have an Executive Director contact and a Billing Contact. Level G and higher missions also have a Profile Manager. These contacts can be the same person. Click "Change Contact" or "Select from List" to change to another person already in your Members list. Please note that you are not able to remove yourself. Contact us at info@citygatenetwork.org if this type of change is needed.

ORGANIZATION ADDRESSES						ADD
Address	Address 2	City	State	Country	Zip	Action
2153 Chuckwagon Road, Ste. 10	00	Colorado Springs	Colorado	United States of America	80919	
POLITICAL INFORMATION						
House District: 5 House Repres Senator 1: Bennet, Michael F. (D- OTHER INFORMATION	entative: Lambo ·CO) Senator 2:	orn, Doug (R) Udall, Mark (D-CO	)			
2017 Compensation Survey	Click her	e to make a quar	terly payr	nent.		
CURRENT MEMBERSHIP						
Membership Type	S	tart Date	Ene	d Date	Renew	
Catallita	1	(1/2019	10/	21/2019	Deserve	)

**Step 7:** Finally, click on "**Renew**" to renew your membership. You will be asked for your annual operating expenses, which determines your member level and number of digital/full members.

Click Next to go to the Payment page. Ministries will have the option to pay in full (and receive a 5% discount), pay half, or pay quarterly. If you pay half or quarterly, you will receive an email reminder when the next payment is due. Payment options include either credit card or check.